
Your SMS registration was not successfully approved.

1 message

RingCentral <service@ringcentral.com>

Mon, Sep 15, 2025 at 5:42 AM

To: "Thomas Harrelson (Mobile)" <tmhglobal@gmail.com>



TCR Registration

Dear Thomas Harrelson (Mobile),

Thank you for submitting your TMH Global, LLC SMS registration. Unfortunately, it didn't meet industry compliance requirements. Please review the error message(s) below to assist with your resubmission.

- DCA declined sharing request for campaign CB6RK8K. Explanation: CR2005 - Brand website is missing/inaccessible or online presence could not be validated; CR2001 - Brand support email is a free email domain; CR8002 - HELP message does not contain support contact (email, phone number or support website); Additional Comments: ; Brand website is missing/inaccessible or online presence could not be validated
Brand support email is a free email domain
HELP message does not contain support contact (email, phone number or support website)

The website link given in the campaign is not accessible. Kindly provide a valid website link.
Kindly provide the website link under the "COMPANY WEBSITE" session in the campaign.

Learn more about [Troubleshooting SMS TCR application rejections](#)

Once you have resolved the above errors, please resubmit your SMS application in your [online account](#). Resubmissions may incur additional [application fees](#) and may take up to 20 business days for approval.

If you need additional assistance, please contact [Customer Support](#).

Thank you for using RingCentral for your SMS needs.

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